Office of the Resident Coordinator

Job Description

I. Position Information

| Job Title: Development Coordination Officer, Strategic Planning and RCO Team Leader | Expected Start Date: Immediate |
| Duration: 12 Months - The position is expected to be extended, subject to funding availability | Approved Grade: NOD |
| Supervisor: UN Resident Coordinator | Duty Station: Colombo, Sri Lanka |

Applications for this vacancy MUST be sent with the relevant attachments (Cover Letter & CV) to the following email address: rco.lk@one.un.org Only applications received at this email address will be accepted. Kindly indicate the following reference on your application: #Strategic Planning RCO Team Leader. Deadline Friday 11 September 2020.

II. Background and Organizational Context

With the 2030 Agenda for Sustainable Development at its core, and in response to the General Assembly resolution 71/243 on the quadrennial comprehensive policy review of operational activities for development of the United Nations system, the UN Secretary General’s report (December 2017) “Repositioning the United Nations development system to deliver on the 2030 Agenda: our promise for dignity, prosperity and peace on a healthy planet” puts forward a comprehensive proposal on further improvements to the resident coordinator system to ensure more coherent, accountable and effective support for the 2030 Agenda. This was further reinforced by General Assembly resolution 72/729 of 1 June 2018, which gave the Secretary-General the mandate to implement the repositioning.

A reinvigorated resident coordinator system is at the centre of a repositioned United Nations development system, and while the system has been instrumental in driving coherence on the ground over the past four decades, it is now insufficiently robust to respond to the needs of the 2030 Agenda. The report stresses that resident coordinator offices will need to be adequately staffed to ensure sufficient substantive capacities to lead United Nations country teams. The core capacity will include expertise in coordination and strategic planning, economics, tailored policy support, results monitoring and evaluation, and strategic partnerships, plus a robust standing communications capacity within the United Nations country team. This post is part of this new generation of resident coordinator office, with the new skillset and competencies required to deliver on the 2030 Agenda.

Organizational Setting and Reporting Relationships: The position is located in the United Nations Resident Coordination Office (RCO) in Sri Lanka and reports to the UN Resident Coordinator.

Responsibilities: Within delegated authority, the Development Coordination Officer, Strategic Planning and RCO Team Leader will be responsible of the following duties: (These duties are generic and may not be carried out by all Development Coordination Officers, Strategic Planning and RCO Team Leader.)
Summary of Functions:
1. Provides strategic guidance to the RC and UN Country Team (UNCT) on effective, quality and timely UN support for the implementation of the 2030 Agenda through the Common Country Analysis (CCA) and UN Sustainable Development Cooperation Framework (UNSDCF)
2. Initiates and coordinates external partnerships and joint resource mobilization efforts for the new generation UNSDCF
3. Coordinates the Business Operations Strategy and contributes to business innovations
4. Manages knowledge management and capacity development activities in and outside the UN System
5. Leads overall management of the RCO to ensure efficient and effective substantive coordination support to the RC/UNCT and adherence to organizational policies and procedures

Description of Functions:
1. Provides strategic guidance to the RC and UN Country Team (UNCT) on effective, quality and timely UN support for the implementation of the 2030 Agenda through the Common Country Analysis (CCA) and UN Sustainable Development Cooperation Framework (UNSDCF)

- Provides substantive support to the RC/UNCT in articulating and actively communicating a credible and convincing strategic vision for the UN, articulated through the UNSDCF, which is consistent with national development goals and priorities, UN values, aligned with the 2030 Agenda and committed to the principles of universality, equality and leaving no one behind;
- Prepares strategic inputs and develops draft recommendations to facilitate decision-making by the RC/UNCT in relation to repositioning of the UN System in country, especially related to the Standard Operating Procedures for Delivering as One;
- Drafts policy recommendations to the RC/UNCT on the development, implementation, monitoring, reporting and evaluation of the new generation CCA/UNSDCF as the primary instrument for the planning and implementation of UN development activities in country;
- Provides guidance to the RC/UNCT in asserting vision and accountability for the UN to operate as a nimble, innovative and enterprising development partner, demonstrating characteristics of a knowledge-based organization and thought leader;
- Leads the strategic design of UN’s policy and programmatic services, operational capabilities, and partnership mechanisms;
- Facilitates close engagement across the humanitarian, development and peace domains, as required by the country context;
- Leads the identification, analysis and prioritization of joint programmatic work of UN entities in response to national priorities and in line with the UNSDCF and the 2030 Agenda, based on analysis carried out by the Sustainable Development Policy Advisor;
- Coordinates the UNSDCF and Joint Workplans; facilitates UNSDCF monitoring and evaluation (M&E) and reporting through UNINFO; organizes preparation and provision of the annual One UN Country Results Report to the Government and other stakeholders;
- Facilitates the engagement of all agencies – resident and non-resident - and other relevant UN entities, including at Headquarters and at the (sub-)regional level in inter-agency fora and in discussions with external partners;
- Facilitates coherence in the different intra-agency coordination bodies, including with Humanitarian Country Teams and the Security Management Team.
2. **Initiates and coordinates external partnerships and joint resource mobilization efforts for the new generation UNSDCF**

- Initiates and coordinates effective working relationships with national and international public and private partners to facilitate knowledge sharing in support of CCA/UNSDCF development, implementation, and monitoring and evaluation;
- Provides substantive support for positioning the UN as a key provider of integrated services and as a platform in support of the SDGs in consultation with a broad range of stakeholders;
- In close collaboration with the Development Partnerships Officer, leads or participates in the formulation and implementation of the UN Partnership Strategy as well as the Resource Mobilization Strategy, and other initiatives in support of SDG achievement through the UNSDCF;
- Leads or contributes to the design, formulation, implementation, monitoring and reporting of joint programming processes amongst UN entities;
- Based on UNSDCF and joint programmes, facilitates and coordinates joint resource mobilization and partnering efforts at country level;
- Manages and monitors the implementation of the SDG Country Fund (where relevant) in support of the UNSDCF and SDG acceleration;
- Contributes to strategic messaging and communication initiatives by RC/UNCT.

3. **Coordinates the Business Operations Strategy and contributes to business innovations**

- In collaboration with the Operations Management Team (OMT), provides substantive support to the RC/UNCT on business innovations for the UN in country;
- Provides substantive inputs in formulating, implementing and monitoring the UN Country Business Operations Strategy;
- Assists the OMT in implementing common premises, and in establishing a common back office for location-dependent services;
- Facilitates a culture of continuous improvement and client-orientation in operational service delivery;
- Provides guidance on the establishment of common services arrangements to participating organizations/agencies at the country level.

4. **Manages knowledge management and capacity development activities in and outside the UN System**

- Facilitates the transfer of knowledge and effective communications across different UN and non-UN entities;
- Leads the sharing of best practices, trends, knowledge and lessons learned across the UN system and with external partners;
- Coordinates thematic activities and knowledge-sharing forums and encourages others to participate;
- Contributes to knowledge sharing (including through training and facilitating peer exchange) amongst UN staff on issues related to UN strategic planning frameworks, methodologies and tools;
- Monitors and analyzes UN experiences, lessons learned and knowledge networking to contribute to strategic planning processes.
5. Leads overall management of the RCO to ensure efficient and effective substantive coordination support to the RC/UNCT and adherence to organizational policies and procedures

- Provides support for the formulation and implementation of the substantive work programme of the UNCT; allocates and monitors RCO resources for delivery of outputs and reporting on results;
- Manages the activities undertaken by the RCO, ensuring that programmed activities are carried out in a timely fashion;
- In close collaboration with UNDP, manages processes related to human and financial resource management, procurement, general administration, security, and information technology for the RCO;
- Manages, guides and trains staff under his/her supervision; facilitates teamwork and communications among staff in the RCO and across organizational boundaries;
- Promotes a work environment in the RC Office and across UN entities that is conducive to innovation and engagement with a diverse set of stakeholders and that delivers results in line with the 2030 Agenda for Sustainable Development.

Competencies:

- **Professionalism**: Ability to apply sustainable development theories, concepts and approaches. Ability to conduct independent research and analysis on sustainable development topics, determine suitability, validity and accuracy of data provided by different sources. Shows skill in developing sources for data collection. Shows pride in work and in achievements; demonstrates professional competence and mastery of subject matter; is conscientious and efficient in meeting commitments, observing deadlines and achieving results; is motivated by professional rather than personal concerns; shows persistence when faced with difficult problems or challenges; remains calm in stressful situations. Takes responsibility for incorporating gender perspectives and ensuring the equal participation of women and men in all areas of work.

- **Planning and Organizing**: Develops clear goals that are consistent with agreed strategies; identifies priority activities and assignments; adjusts priorities as required; allocates appropriate amount of time and resources for completing work; foresees risks and allows for contingencies when planning; monitors and adjusts plans and actions as necessary; uses time efficiently.

- **Communication**: Speaks and writes clearly and effectively; listens to others, correctly interprets messages from others and responds appropriately; asks questions to clarify and exhibits interest in having two-way communication; tailors language, tone, style and format to match audience; demonstrates openness in sharing information and keeping people informed.

- **Teamwork**: Works collaboratively with colleagues to achieve organizational goals; solicits input by genuinely valuing others’ ideas and expertise; is willing to learn from others; places team agenda before personal agenda; supports and acts in accordance with final group decision, even when such decisions may not entirely reflect own position; shares credit for team accomplishments and accepts joint responsibility for team shortcomings.

- **Accountability**: Takes ownership of all responsibilities and honours commitments; delivers outputs for which one has responsibility within prescribed time, cost and quality standards; operates in compliance with organizational regulations and rules; supports subordinates, provides oversight and takes responsibility for delegated assignments; takes personal responsibility for his/her own shortcomings and those of the work unit, where applicable.
• **Creativity:** Actively seeks to improve programmes or services; offers new and different options to solve problems or meet client needs; promotes and persuades others to consider new ideas; takes calculated risks on new and unusual ideas; thinks “outside the box”; takes an interest in new ideas and new ways of doing things; is not bound by current thinking or traditional approaches.

• **Client Orientation:** Considers all those to whom services are provided to be “clients” and seeks to see things from clients’ point of view; establishes and maintains productive partnerships with clients by gaining their trust and respect; identifies clients’ needs and matches them to appropriate solutions; monitors ongoing developments inside and outside the clients’ environment to keep informed and anticipate problems; keeps clients informed of progress or setbacks in projects; meets timeline for delivery of products or services to client.

• **Commitment to Continuous Learning:** Keeps abreast of new developments in own occupation/profession; actively seeks to develop oneself professionally and personally; contributes to the learning of colleagues and subordinates; shows willingness to learn from others; seeks feedback to learn and improve.

• **Technological Awareness:** Keeps abreast of available technology; understands applicability and limitation of technology to the work of the office; actively seeks to apply technology to appropriate tasks; shows willingness to learn new technology.

**Qualifications:**

Education: Advanced university degree (Master’s degree or equivalent degree) in business or public administration, sustainable development, social sciences, education or related area. A first-level university degree in combination with two additional years of qualifying experience may be accepted in lieu of the advanced university degree.

Experience: A minimum of seven years of progressively responsible experience in strategic planning, sustainable development policy, project/programme management, or resource mobilization in the context of development cooperation or related area is required.

Language: Demonstrates strong oral and written communication skills in English. Fluency in Sinhala and/or Tamil is desirable.

Additional requirements: National Professional Officers are nationals of the country in which they are serving, and their functions must have a national context, i.e. functions that require national experience or knowledge of the national language, culture, institutions, and systems.

**To Apply**

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